

MHHS Programme Steering Group (PSG) Headline Report

Issue date: 07/03/2025

Meeting Number **PSG042**

Venue **Elexon Offices**

Date and Time **05 March 2025 10:00-12:00**

Classification **Public**

New / Outstanding Actions

Area	Ref	Action	Owner	Due
Settlement Analysis Model	PSG42-01	Helix will share a communication with industry outlining the Settlement Analysis Model and any other key information related to the model. Communications will be mirrored through MHHS Programme (e.g. The Clock)	Helix / Programme	02/04/2025
	PSG42-02	Constituency Representatives will review the Settlement Analysis model and its outputs to identify any further requirements they would like to bring back to PSG for Helix consideration.	PSG Reps	02/04/2025
Go-Live Readiness	PSG42-03	The IPA will share the Consequential Change questions with the Medium Supplier Representative.	IPA	02/04/2025
Programme Update - Testing	PSG42-04	Helix to report to PSG with an update on: the Service Management delivery plan; progress against that plan: progress on inter-helpdesk process definition; and the development and execution of an engagement plan.	Helix	02/04/2025
BSC PAB Qualification	PSG42-05	The BSC PAB to review incorporating a holistic approach into the evaluation criteria for future reviews of QAD submissions.	BSC PAB	02/04/2025
Previous Meeting	PSG41-03	Review and update the M10 Acceptance Criteria, specifically Criterion 4 on slide 15, to clarify the confirmation process for suppliers and contracted agents' qualifications, including the commercial arrangement between the two parties.	Programme	05/03/2025

Decisions

Area	Ref	Decision	Rationale
Headline Report and Actions	PSG-DEC99	The Headline Report of the previous meeting was approved with no amendments.	There were no amendments raised by PSG members.

Key Discussion Items

Area	Discussion
Headline Report and Actions	The PSG Headline Report from the February PSG was approved with no amendments (PSG-DEC99).
Ofgem Directions	<p>Programme opened the floor to questions regarding the Ofgem Regulatory Directions.</p> <p>Ofgem provided some further background on the Ofgem directions. Ofgem thanked those who responded to the Implementation Manager Directions and advised work is ongoing on the Directions to industry which was planned to be published on Thursday 06 March. This will likely be delayed due to internal governance but publication is now targeted for w/c 10 March 2025 with a decision targeted for April 2025.</p> <p>Ofgem also advised the work is ongoing on the letter from DESNZ and the Secretary of State. The intention of this letter will be to urge industry and the Programme to do everything they can to sustain current momentum and achieve current timelines. Ofgem advised it should be published in the next couple of weeks, following a query from the Large Supplier Rep who noted some PPs are managing the expectations of their CEOs.</p>
Settlement Analysis Model	<p>The Helix Rep provided an outline of the development of the Settlement Analysis Model. Helix outlined the ask, the process, the outcome, the observations and the key considerations.</p> <p>Helix also provided a demonstration of the model. Please see recording for a walk-through of the dashboard.</p> <p>Helix confirmed the model is using half hourly actual data, following a question from the Supplier & Agent Rep. The Supplier & Agent Rep also asked whether there was plan to use data from Profile Class 3 and 4. Helix outlined the difficulty in obtaining data beyond Profile Class 1 and 2.</p> <p>The Ofgem rep asked whether the Load Shaping service provided by the model is more precise than the profile class approach and is it scalable if it had access to all the profile class data. The Helix Rep confirmed the Load Shaping Service is more precise than the profile class approach and it is scalable. The more data that is input, the more accurate the model becomes, though it may take longer to process and manipulate the data. Helix also noted that while the methodology and comparisons are scalable, it does require 175 gigabytes for approximately 185,000 MPANs and this data requirement may present challenges.</p> <p>The Large Supplier Rep asked about the next steps for making the model public, and the process for submitting queries about the model. Helix confirmed the model would be shared publicly via the Elexon website. Programme noted it will also be shared via the Clock, once available. Helix also advised any queries can be sent to the Helix Market Design Team or to Christopher Day directly, also noting there would be future sessions</p>

	<p>set up to walk industry through the model. Helix took an action to share communications to industry sharing the model and outlining other key information as above (ACTION PSG42-01).</p> <p>The I&C Supplier Rep noted the difficulty in obtaining the data and asked whether there should be a mandate to direct PPs to provide more data. Ofgem, Helix and the Programme discussed the topic and observed that the transition from profiling to the load shaping service will impact settlements and supplier balancing charges. The new service must be robust, deliverable, and accurate. The industry may need to facilitate the input of suppliers' own data and gather more data for profile classes 3 to 8 if it is to be modelled centrally by Helix. This could be particularly useful for the transitional period before the full transition to the load shaping service. The methodology used to format data could be shared to allow others to create similar outputs. The load shaping service will be part of the new arrangements and will continue to be used for estimating HH data.</p> <p>Helix noted they can release data to enable suppliers to use that data in their own analysis but the model itself is built to just process the existing datasets. Programme gave an action to the Constituency Reps to review the model and its outputs and consider whether there are any further requirements they would like to bring back to PSG for Helix consideration (ACTION PSG42-02).</p> <p>The iDNO Rep asked whether there is any value in using the load shaping service as a diagnostic tool in the future to identify errors in BAU. Helix advised the load shaping service is helpful in modelling and data analysis, and there are assurance tools being developed to provide diagnostics and analytics. These tools will feed into the assurance team and help identify errors. The intention is to use these report sets to provide the necessary analytics for further improvement. This topic will be brought back to the PSG for further action and consideration. The focus is on ensuring accuracy and reliability as part of the new arrangements.</p>
<p>Go-Live Readiness</p>	<p>Programme Readiness for Go-Live</p> <p>Programme provided an update on the Plan on a Page for the M10 Checkpoint. Programme also outlined progress since the last PSG against the M10 Checkpoint and the 2 key questions:</p> <p>Q1: Are we on track to achieve the M10 date of 24-Sep-25? Q2: Can the downstream milestones (M14-M16) be brought forwards to conclude the Programme earlier?</p> <p>The RECCo Rep asked whether, following the PPIR, the expectation was for the Code Bodies to have performed an Impact Assessment ahead of the M10 Checkpoint at the April PSG. The RECCo Rep advised only a preliminary Impact Assessment would likely be possible. Programme confirmed this was acceptable and reiterated that the exercise was only ever intended as a feasibility study.</p> <p>Programme also provided an outline of the PPIR that has been shared with industry regarding bringing M14 forwards. Programme urged reps to encourage their constituents to respond to the PPIR.</p> <p>The Ofgem Rep asked when the final decision point was for milestone dates, noting the Checkpoints in April and July. Programme advised the current dates are already baselined according the CR055 plan, and that there would only be a decision made if the dates were to be moved. Programme advised a final confirmation of those dates would be in July 2025 followed by the standard cadence of Go/No Go decisions in the run up to M10.</p> <p>Non-SIT LDSO QT Update</p>

	<p>Programme provided an update on the progress of non-SIT LDSO Qualification testing. The overall status is green as the majority of LDSO are on track to meet their targets, though there are a small number behind schedule.</p> <p>IPA Consequential Change The IPA outlined the background and context of Consequential Change Assurance, the IPA's assurance activities, and next steps.</p> <p>The Medium Supplier Rep asked are there any early insights into what the Readiness Assessment Criteria will contain. IPA advised the questions were shared with industry not long ago and took an action to share with the Medium Supplier Rep (ACTION PSG42-03).</p>
<p>Programme Update - Testing</p>	<p>Programme provided an overview of testing progress by the end of Cycle 3 Sprint 12 Week 1. Programme advised testing is moving very quickly and there are developments since the papers were published. The key headlines are that SIT Functional and Migration testing are on track to complete on time, by the end of Sprint 16, with the potential for all Cohorts to achieve 100% pass rate, which is a highly favourable position. SIT Settlement completed on 21 February and met the TIMEOUT conditions, allowing SIT-B to be released for subsequent non-Functional Testing commencement. The Maintenance window is expected to happen on plan and consequently the CoS Settlement testing to commence on plan. Programme noted that the CR055 testing timeline has proven to be accurate and successful and we are currently at 99.6% design coverage executed by at least 1 Cohort.</p> <p>The Supplier and Agent Rep asked the rationale for the timing of the Maintenance Window. Programme explained it is required to set up the environment for the Settlement Tests that need to be run in SIT-B.</p> <p>Programme outlined that Service Management testing while listed as Amber in the papers has been upgraded to Red due to 5 Severity 2 defects. Ofgem asked whether there is a plan in place to resolve those defects. Programme advised work is ongoing to develop that plan but until that plan is complete, the RAG will remain Red. The Programme cannot yet have the confidence that this will be completed on time for M10 without the evidence that it can be.</p> <p>There is further Service Management development and testing required in advance of M10 and there is a risk that this will go onto the critical path of the Programme. The scope and timing of that testing is under discussion between the Programme and Helix.</p> <p>Further Service Management testing will require the participation of PPs at a time when they are likely to be closing down SIT activities and preparing for M10 so there is a risk of PPs being able to participate.</p> <p>The Large Supplier Rep advised of ongoing nervousness from the constituency on Service Management preparation and testing, also noting the concerns raised in GLIG-M10 on Friday 28 February 2025 and sought to better understand the plan and the impact on industry. Helix advised that work is ongoing on an engagement plan, which was an action coming from GLIG-M10, and offered to reach out separately for any further concerns. Helix also noted a key focus area are the inter-Helpdesk processes and has plans to host sessions with industry to work through this area which is as yet undeveloped.</p> <p>The RECCo Rep advised they had been calling out this area as a risk for some time and it was positive to see it getting more focus, but with a lot of work still required.</p> <p>The IPA reiterated how important and helpful that engagement plan would be.</p> <p>The iDNO Rep echoed the concerns raised and the positive discussion held at GLIG-M10.</p>

	<p>The Chair proposed, supported by several Reps, to take an action for Helix to report to PSG with an update on: the Service Management delivery plan; progress against that plan: progress on inter-helpdesk process definition; and the development and execution of an engagement plan (ACTION PSG42-04).</p> <p>The Large Supplier Rep asked about the expected test cases that might arise from the New Connections DIN. Programme confirmed there will be new test cases, which will be in line with what was discussed in the New Connections Workshop. Some test cases will require external parties to undertake them as we cannot test using legacy suppliers and agents in SIT. The test cases are being finalised and are expected to be available within the next week. The testing teams are drafting these cases, and the execution is likely to happen in the Regression Testing window.</p>
<p>BSC PAB Qualification</p>	<p>The Code Bodies provided an update on the role of the BSC PAB in Qualification and outlined the ongoing engagement between BSC PAB, the Programme and Elexon. An outline was also provided of the upcoming updates proposed in the lead up to M10, in the areas of testing, Qualification Readiness and Assurance. More detail can be found in the meeting slides.</p> <p>The Small Supplier Rep asked whether there was an early view on the quality of the initial QAD Submissions. The BSC PAB Rep advised the quality is of a mixed standard according to both RECCo and BSC, who have provided feedback to industry. A Presentation of the high-level improvement areas was brought to QWG.</p> <p>The iDNO Rep asked whether lessons learned were being incorporated into a guidance document from the Code Bodies' assessment, specifically calling out that some reviews were being conducted in sections rather than holistically. The BSC PAB Rep confirmed that some reviews were conducted in sections due to the early opening of the QAD window on the QAD portal, which allowed for sectional reviews rather than a holistic approach. These insights will be factored into the evaluation criteria for future reviews (ACTION PSG42-05).</p> <p>Programme and the BSC PAB Rep confirmed the deep dives to be conducted in the PAB engagement process will not require engagement with industry, but that there may be evidence requested on a bilateral basis from SIT participants to support SIT exit material to support the PAB process, following a query from the Large Supplier Rep.</p>
<p>Update on MHHS Open Day</p>	<p>Programme provided an update on the MHHS Open day which will take place on 25 March 2025. The focus of the Open Day will be on building a shared understanding of Programme and participant readiness for M10 and beyond. There will be opportunities for networking and engagement with Programme workstreams, Elexon, other Central Parties, Ofgem and the IPA throughout the day.</p> <p>Programme provided a provisional agenda for the Open Day, which can be found in the meeting slides.</p> <p>The Large Supplier Rep noted there may not be enough time allocated to certain activities such as the preparations ahead of M10, noting how much time was spent on this topic and how useful it was at the recent RECCo training day. Programme took the feedback on board but noted that the Open Day has a much broader focus for a more diverse audience than the RECCo training day, which was also supported by the RECCo rep.</p> <p>The Large Supplier Rep also asked whether there was a similar training day planned by BSC. The BSC Rep advised there is a plan to hold a BSC training day but they would first review what is being covered at the Open Day and then plan an appropriate time.</p>
<p>Delivery Dashboards</p>	<p>The IPA provided an update on their monthly assurance dashboard.</p>

AOB	Programme thanked everyone for their efforts and the progress made in testing which provides confidence to the Programme and confidence in the overall CR055 plan.
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Date of next meeting: 02 April 2025 at 10:00am

Attendees

Chair

Helen Adey (Chair)

SRO (Elexon IM)

Apologies

Andy Manning

Consumer Representative

Industry Representatives

Andrew Campbell

Chris Price

Elaine Eyles

Paul Daniels

Gareth Evans

Graham Wood

Simon Harrison

John Abbott

Jenny Rawlinson

Neil Dewar (replacing Ife Garba)

Geoff Hunt / Trisha Champaneria

Jonathon Hawkins

Joel Stark

Small Supplier Representative

DNO Representative

Medium Supplier Representative

Avanade Representative

I&C Supplier Representative

Large Supplier Representative

Supplier Agent Representative

Elexon Representative (Central Systems Provider)

IDNO Representative

NESO Representative

DCC Representative

RECCo Representative

Supplier Agent Representative

MHHS IM

Andrew Margan

Jason Brogden

Keith Clark

Lewis Hall

Philip McCann

Roger Robar

Warren Fulton

Smitha Pichrikat

Paul Pettitt

Chris Welby

Chris Harden

Code Lead

Programme Industry SME

Programme Manager

Programme Delivery Manager

Governance Lead

Test Lead

Migration Lead

Client Delivery Manager

Programme Test Lead

Strategic Industry Advisor

Client Programme Director

Other Attendees

Laura Kennedy

Richard Stilton

Renata Yussapova

Jenny Boothe

Andy McFaul

Sarah Ross

Craig Hanford

Sophie Dooley

Christopher Day

Code Bodies

IPA

IPA

Ofgem

Ofgem

BSC PAB

Engage Consulting

Engage Consulting

Elexon